

Casino Volunteer Information

Here are some important details that you need to know as a volunteer in the casino:

- A volunteer General Manager from your organization will manage your casino event.
- An experienced registered casino advisor will provide training, support and assistance in both the cash cage and the count room.
- The Casino Games Manager and the trained professional staff will provide assistance to the volunteers as they carry out their various duties.
- Upon arrival at the casino you will be greeted, signed in, and given a nametag to wear at all times.
- **You cannot fill any more than one position for the duration of the casino event; however, you can work as many shifts as you wish in the same position.**
- Dress is business casual (be wary of the air conditioning). **No jeans, T-shirts, shorts or athletic wear.**
- Volunteering at the casino is safe, easy and fun.
- You will get time for breaks and meals. The dining room is available for you to order snacks and meals (you will not have to pay for your order - your organization will be billed by the casino facility at the end of the event).
- There is ample parking for volunteers.
- The casino is protected by security systems including cameras and alarms. You will be walked to your car if you wish - just ask a security guard.
- It is very important to arrive on time for your shift. **Your presence at the casino is very important;** however, if you will be late or need to cancel, for whatever reason, it is necessary to contact the General Manager.
- **No volunteers may play casino games or gaming terminals during their group's casino event.**
- **No volunteer may consume liquor or illicit substances before or during his or her shift.**
- The casino industry's rules and regulations are very strict and must be followed at all times.
- Enjoy your casino event fundraiser - the money is going to a wonderful cause.
- If you have any questions or concerns, please contact your casino coordinator.